DIRECTORATE OF IT&SS
UNIVERSITY OF KASHMIR
TIME TABLE for BPO COURSE
(5-Days-a-Week Schedule)

Days	09:45AM - 10:45AM	10:45AM - 11:45PM	11:45AM - 12:45PM	12:45 PM - 1:20PM	1:20PM - 2:20PM
Monday	Foundation of the IT-BPO Sector	Communication and soft skills	Technical Support and BPO IT Tools	Library/Break	Operations and Data Management in BPO
Tuesday	Foundation of the IT BPO Sector	Communication and soft skills	Technical Support and BPO IT Tools	Library/Break	Operations and Data Management in BPO
Wednesday	Foundation of the IT BPO Sector	Communication and soft skills	Technical Support and BPO IT Tools	Library/Break	Operations and Data Management in BPO
Thursday	Foundation of the IT BPO Sector	Communication and soft skills	Technical Support and BPO IT Tools	Library/Break	Operations and Data Management in BPO
Friday	Foundation of the IT BPO Sector	Communication and soft skills	Technical Support and BPO IT Tools	Library/Break	Operations and Data Management in BPO

BPO101	: Foundation of the IT-BPO Sector	(Mr. Zuhaib Nabi)
BPO102	: Communication and soft skills	(Ms. Tabeen Afzal)
BPO103	: Technical Support and BPO IT Tools	(Mr. Fahim Rafiqi)
BPO104	: Operations and Data Management in BPO	(Ms. Mirza Sadaf)

No. F (Time-Table- BPO Course) IT&SS/KU/25
Dated: 15-07-2025

Sd/-
Director IT & SS